



CORONAVIRUS FREE AMENDMENT GUARANTEE

If, having booked and paid in full to stay in this villa you are prevented from travelling due to official advice from the Foreign and Commonwealth Office/ [FCO](#) against travel to this destination because of the COVID-19 Coronavirus, and your insurance will not cover the cancellation, this villa Supplier will allow you to amend your reservation to alternative dates in the same villa during the coming 12 months free of charge.

This guarantee is subject to the following:

- An amendment to your reservation can be requested following an official advice from the FCO against all but essential travel to the specific destination where the villa is located, due to COVID-19 Coronavirus and which covers all or part of the original holiday dates in question.
- We will also require written confirmation from your travel insurance company that they will not reimburse your stay (if you do not already have travel insurance, you are required to contract a suitable policy as soon as possible and always prior to any Government announcement against travel to this destination).
- The new reservation can be taken at any time up to and including 12 months from the original arrival date into the villa, subject to availability at the time of booking and always for the same villa.
- A supplement will be payable at the time of amendment if the price of the new reservation is higher than the original price paid (for example, if you switch from a low season week to a high season week the following summer). No refunds will be given for reservations that have a lower price than the original booking at the time of amendment.
- Our standard Booking Terms and Conditions will apply to the new reservation, including the cancellation policy.
- If you wish to take up the free amendment offer, you must notify us in writing, together with the required insurance confirmation, no later than 72 hours prior to first day of your original reservation. We will then amend your reservation to the new dates of your choice, on receipt of agreement from the supplier and subject to any applicable supplements.
- We reserve the right to reject any request on the basis of insufficient supporting evidence.

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Speciality Stays LTD, Becket House, 36 Old Jewry, London, EC2R 8DD,
Company 07937358



- If we do not receive your request to amend your reservation, and subsequently confirm the new dates prior to your original arrival date, the booking will automatically expire on the original arrival date and a cancellation will be issued for insurance purposes.
- Requests to amend your reservation for any reason other than official advice against travel due to COVID-19 Coronavirus will be entirely at the Supplier's discretion and we would respectfully refer you to the standard Booking Terms and Conditions.

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